

368

Route Guide & Hazard Awareness

***BARKING, HARTS LANE - BARKING STATION - RIPPLE ROAD
LODGE AVENUE - BECONTREE AVENUE - CHADWELL HEATH***

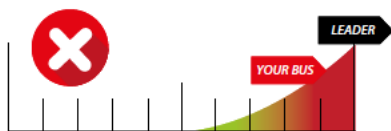


THINGS TO REMEMBER

MAKE NOTES ALONG THE WAY!

CHANGEOVER | BROADWAY BARKING

Changeovers will take place on Broadway at **BUS STOP B** (Broadway Theatre) towards Chadwell Heath and at **BUS STOP S** (Broadway Theatre) towards Harts Lane. *Always communicate in advance with iBus if you are late for any reason.*



Route 368 is a **high frequency route**. Headway is a measurement of the distance or time between buses. You can tell that you are on the correct Headway by using the iBus Headway indicator in the cab.

IMPORTANT: You must keep your bus as close to the middle of the indicator as possible. Take action and drop back if you are closing in to the bus in front.

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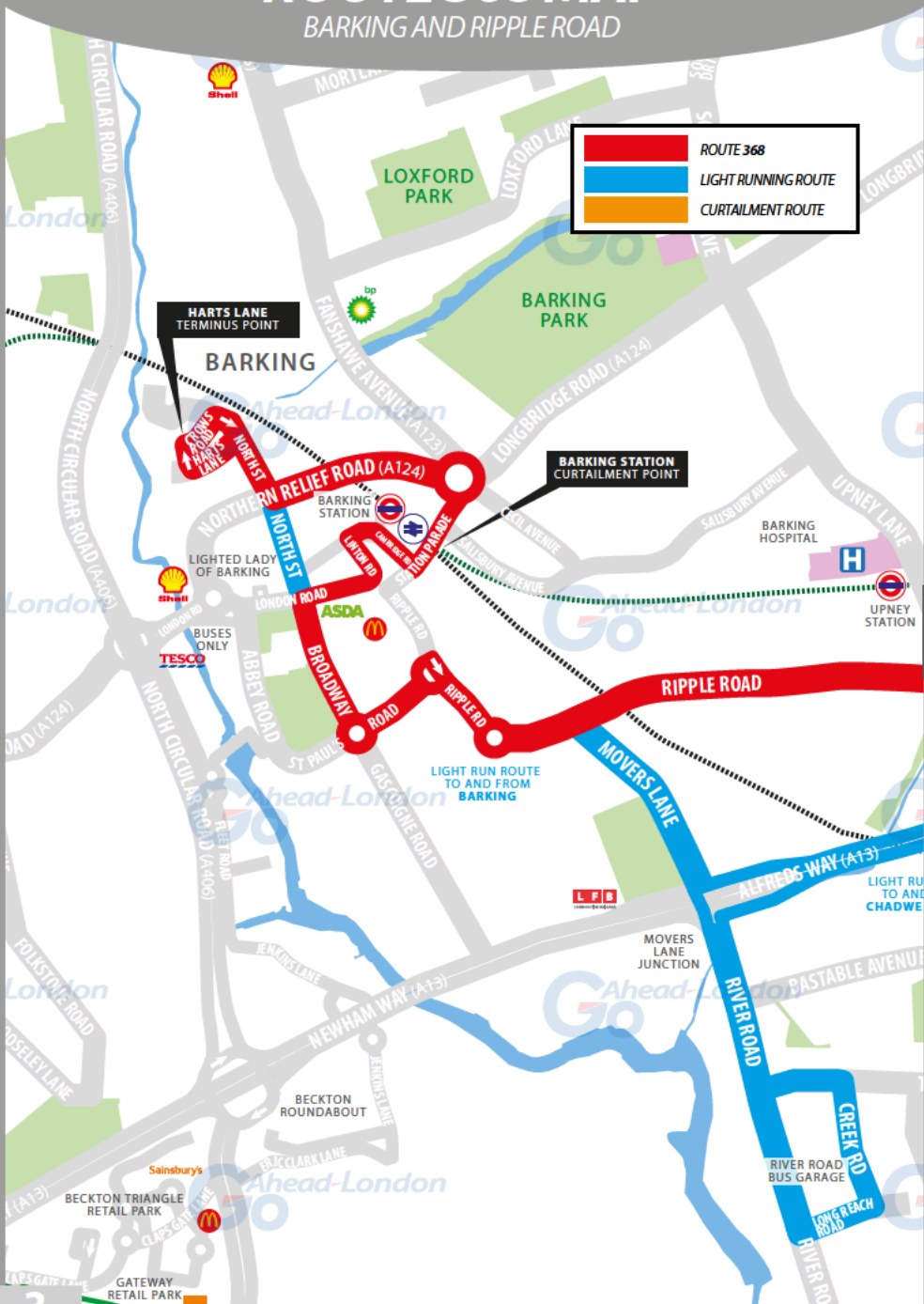
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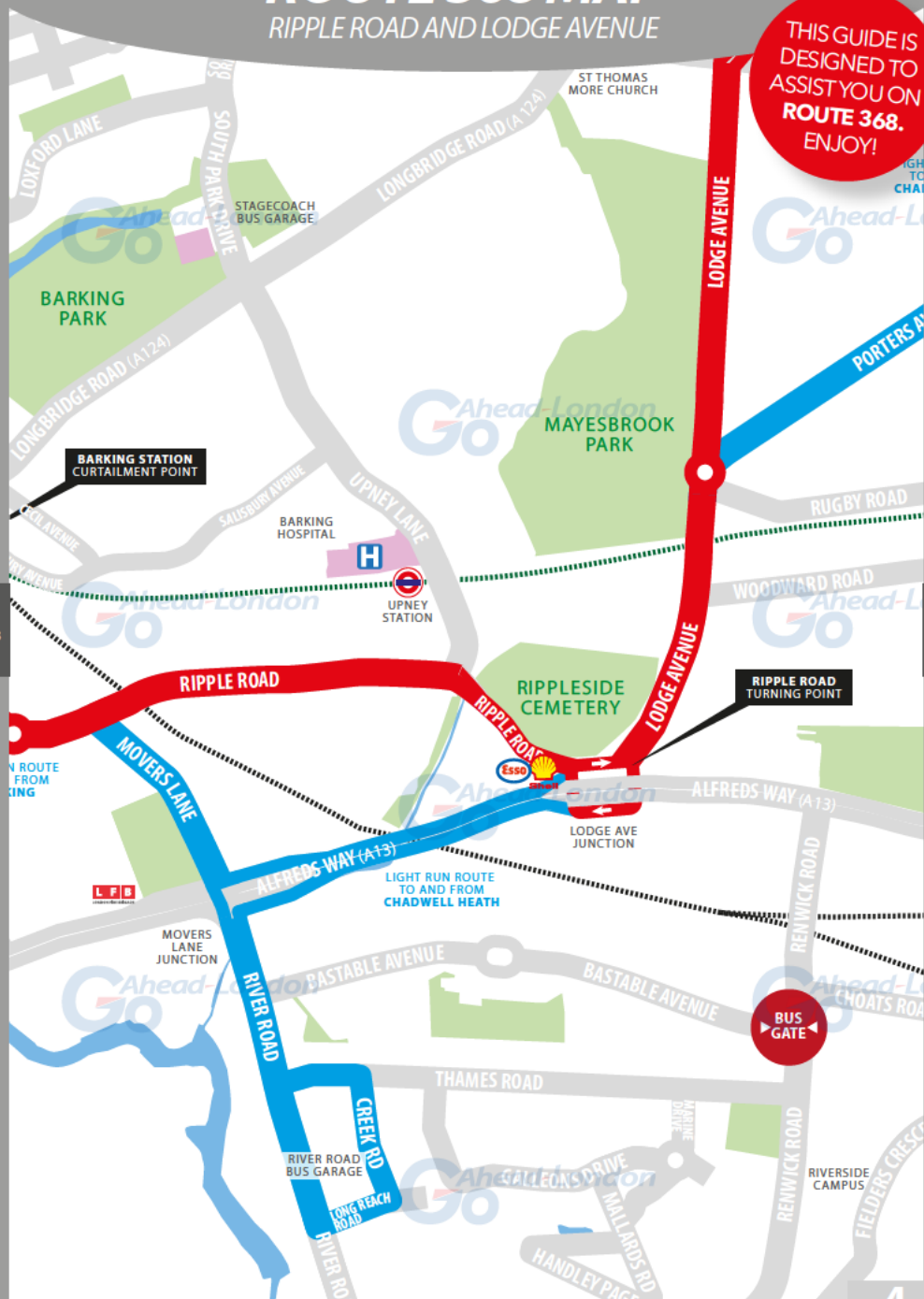
BARKING AND RIPPLE ROAD



ROUTE 368 MAP

RIPPLE ROAD AND LODGE AVENUE

THIS GUIDE IS
DESIGNED TO
ASSIST YOU ON
ROUTE 368.
ENJOY!



GO TO
PAGE 3

GO TO
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RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

TO BARKING HARTS LANE

- From **River Road Garage**, turn right onto River Road
- Continue ahead onto Movers Lane (*over A13 bypass*)
- At junction, turn left onto Ripple Road **A123**
- At mini roundabout, take 2nd exit onto Ripple Road **A123**
- At St. Pauls Road/Axe Street (*one-way system*), take 1st exit onto St. Pauls Road
- At roundabout, take 3rd exit onto Broadway
- Continue ahead onto North Street
- At traffic light, continue onto North Street (*junc Northern Relief Road*)
- Turn left onto Harts Lane and follow road right onto Crows Road
- Turn right onto Crows Road to **stand**

FROM BARKING HARTS LANE

- At **stand**, continue ahead onto Crows Road
- At junction, turn right onto Gurney Close and onto Harts Lane
- Continue ahead onto North Street
- At traffic light, continue onto North Street (*junc Northern Relief Road*)
- Continue ahead onto Broadway
- At roundabout, take 1st exit onto St. Pauls Road
- At St. Pauls Road/Axe Street (*one-way system*), take 2nd exit onto Ripple Road
- At mini roundabout, take 1st exit onto Ripple Road **A123**
- Turn right onto Movers Lane (*over A13 bypass*)
- Continue ahead onto River Road
- Turn left onto Thames Road
- Turn right onto Creek Road
- At junction, turn right onto Long Reach Road
- At junction, turn right onto River Road
- Turn right to **River Road Garage**

RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

TO CHADWELL HEATH WANGEY ROAD

- From **River Road Garage**, turn right onto River Road
- Continue ahead onto Movers Lane (*over A13 bypass*)
- At traffic light, turn right onto the A13 slip road
- Continue ahead onto Alfreds Way **A13**
- Exit via slip road towards the Lodge Avenue junction
- At Lodge Avenue roundabout, take 2nd exit onto Lodge Avenue **A1153**
- At mini-roundabout, take 2nd exit onto Porters Avenue **A1153**
- At 2nd mini-roundabout, take 1st exit onto Porters Avenue **A1153**
- At traffic light, continue ahead onto Valence Avenue
- At traffic light, continue ahead onto Station Road (*past Chadwell Heath Station*)
- At mini-roundabout, take 1st exit onto Wangey Road to **stand**

FROM CHADWELL HEATH WANGEY ROAD

- At **stand**, continue ahead on Wangey Road (*one-way street*)
- At traffic light, turn right onto High Road **A118**
- Turn right onto Station Road (*one-way street*)
- At mini-roundabout, take 2nd exit onto Station Road (*past Chadwell Heath Stn*)
- At traffic light, continue ahead onto Valence Avenue
- At traffic light, continue ahead onto Porters Avenue **A1153**
- At mini-roundabout, take 2nd exit onto Porters Avenue **A1153**
- At 2nd mini-roundabout, take 2nd exit onto Porters Avenue **A1153**
- At 3rd mini-roundabout, take 1st exit onto Lodge Avenue **A1153**
- At Lodge Avenue roundabout, take 2nd exit onto Ripple Road A13 slip road
- Continue ahead onto Alfreds Way **A13**
- Exit via slip road towards River Road junction and turn left onto River Road
- Turn left onto Thames Road
- Turn right onto Creek Road
- At junction, turn right onto Long Reach Road
- At junction, turn right onto River Road
- Turn right to **River Road Garage**

ROUTE DIRECTIONS

RUNNING IN SERVICE

NEVER
DIVERT OFF
LINE OF ROUTE
UNLESS ADVISED
BY IBUS

TO BARKING HARTS LANE

- At **stand**, continue ahead on Wangey Road (*one-way street*)
- At traffic light, turn right onto High Road **A118**
- Turn right onto Station Road (*one-way street*)
- At mini-roundabout, take 2nd exit onto Station Road (*past Chadwell Heath Stn*)
- At traffic light, continue ahead onto Valence Avenue
- At traffic light, turn right onto Green Lane **A1083**
- Turn left onto Bennett's Castle Lane **B191**
- At traffic light, turn right onto Becontree Avenue
- At traffic light, continue ahead onto Lodge Avenue **A1153**
- At mini-roundabout, take 2nd exit onto Lodge Avenue **A1153**
- At Lodge Avenue roundabout, take 3rd exit onto Ripple Road
- Continue ahead onto Ripple Road **A123**
- At mini roundabout, take 2nd exit onto Ripple Road **A123**
- At St. Pauls Road/Axe Street (*one-way system*), take 1st exit onto St. Pauls Road
- At roundabout, take 3rd exit onto Broadway
- Continue ahead onto North Street
- At traffic light, turn right onto London Road
- Follow road left onto Linton Road
- At traffic light, turn right onto Cambridge Road
- Follow road left onto Station Parade (*Barking station on the left*) **A124**
- Continue ahead onto Longbridge Road
- At Fanshawe Avenue roundabout, take 1st exit onto Northern Relief Rd **A124**
- At traffic light, turn right onto North Street
- Turn left onto Harts Lane and follow road right onto Crows Road
- Turn right onto Crows Road to **stand**

ROUTE DIRECTIONS

RUNNING IN SERVICE

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
RIBAS KEY ON
EVERY TRIP

TO CHADWELL HEATH WANGEY ROAD

- At **stand**, continue ahead onto Crows Road
- At junction, turn right onto Gurney Close and onto Harts Lane
- At traffic light, turn left onto Northern Relief Road **A124**
- At Fanshawe Avenue roundabout, take 4th exit onto Longbridge Road **A124**
- Continue ahead onto Station Parade (*Barking station on the right*) **A124**
- Follow road right onto Cambridge Road
- Turn left via bus lane onto Linton Road
- Follow road right onto London Road
- At traffic light, turn left onto North Street
- Continue ahead onto Broadway
- At roundabout, take 1st exit onto St. Pauls Road
- At St. Pauls Road/Axe Street (*one-way system*), take 2nd exit onto Ripple Road
- At mini roundabout, take 1st exit onto Ripple Road **A123**
- At Lodge Avenue roundabout, take 1st exit onto Lodge Avenue **A1153**
- At mini-roundabout, take 1st exit onto Lodge Avenue **A1153**
- At traffic light, continue ahead onto Becontree Avenue
- At traffic light, turn left onto Bennett's Castle Lane **B191**
- At junction, turn right onto Green Lane **A1083**
- At traffic light, turn left onto Valence Avenue
- At traffic light, continue ahead onto Station Road (*past Chadwell Heath Station*)
- At mini-roundabout, take 1st exit onto Wangey Road to **stand**

CHADWELL HEATH

TERMINUS POINT

SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From Barking. Proceed from Wangey Road to stand.
Set down on Wangey Road at **BUS STOP F**.

Towards Barking. Depart to Wangey Road.
Pick up on Wangey Road at **BUS STOP F**.

Public stand for three buses on west side of Wangey Road.
Blind display: **CHADWELL HEATH**.



**WANGEY
ROAD**

BECONTREE AVENUE

CURTAILMENT POINT

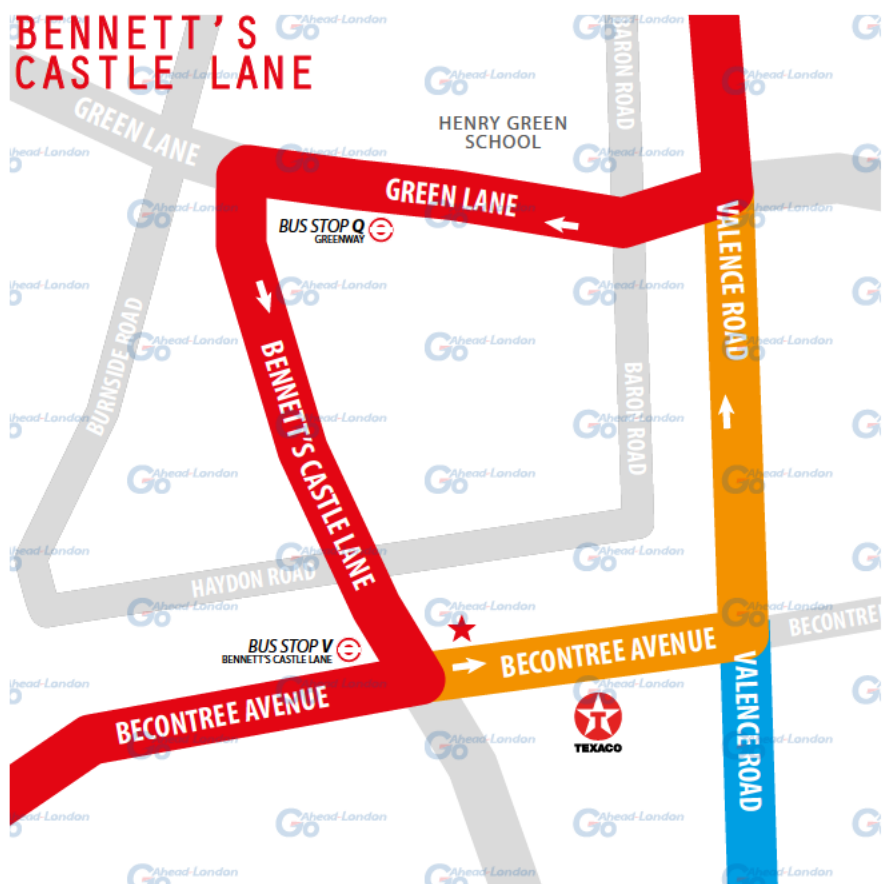
IMPORTANT
PLEASE ENSURE
YOU **USE YOUR**
RIBAS KEY ON
EVERY TRIP

From Barking. Proceed from Becontree Avenue to stand.

Set down on Becontree Avenue at **BUS STOP V**.

Towards Barking. Depart via Becontree Avenue, Valence Avenue to Green Lane. Pick up on Green Lane at **BUS STOP Q**.

Public stand for one bus on north side of Becontree Avenue outside Brocklebank Lodge. **Blind display:** **BECONTREE, BENNETT'S CASTLE LANE.**



BARKING

CURTAILMENT POINT

PLEASE CHECK
TRIP NUMBER
ON ETM BEFORE
DEPARTING

From Chadwell Heath. Proceed from Lodge Avenue, Ripple Road Junction. Set down on Lodge Avenue at **BUS STOP M**.

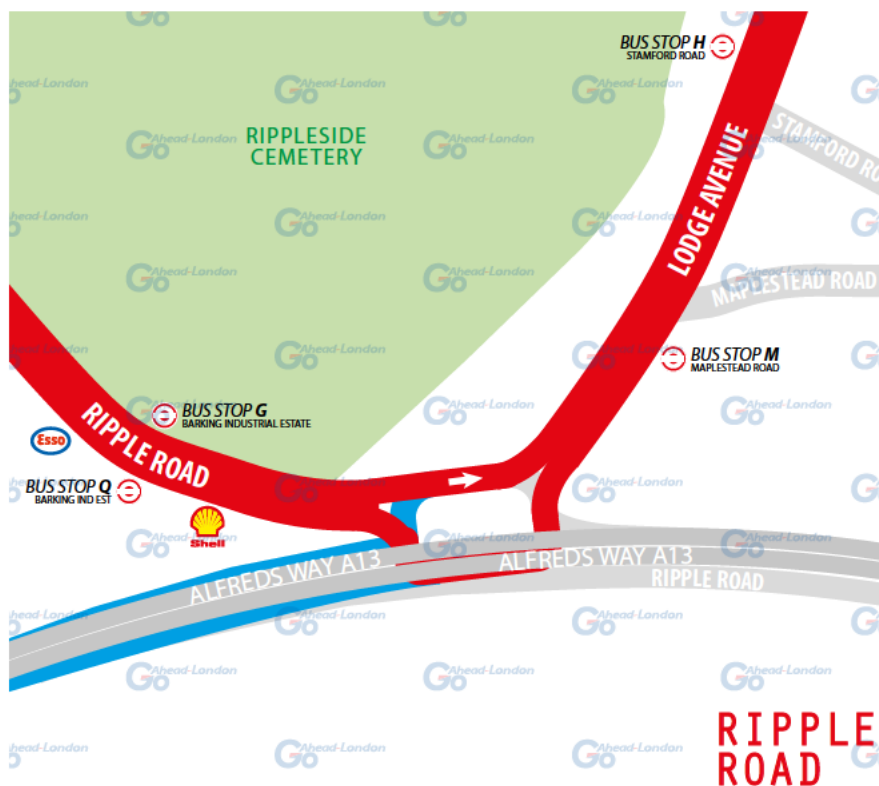
Towards Chadwell Heath. Depart to Lodge Avenue. Pick up on Lodge Avenue at **BUS STOP H**.

From Barking. Proceed from Ripple Road, Ripple Road Junction. Set down on Ripple Road at **BUS STOP G**.

Towards Barking. Depart to Ripple Road. Pick up on Ripple Road at **BUS STOP Q**.

Turning point only - Buses must not stand.

Blind display: **BARKING, LODGE AVENUE**.



BARKING STATION

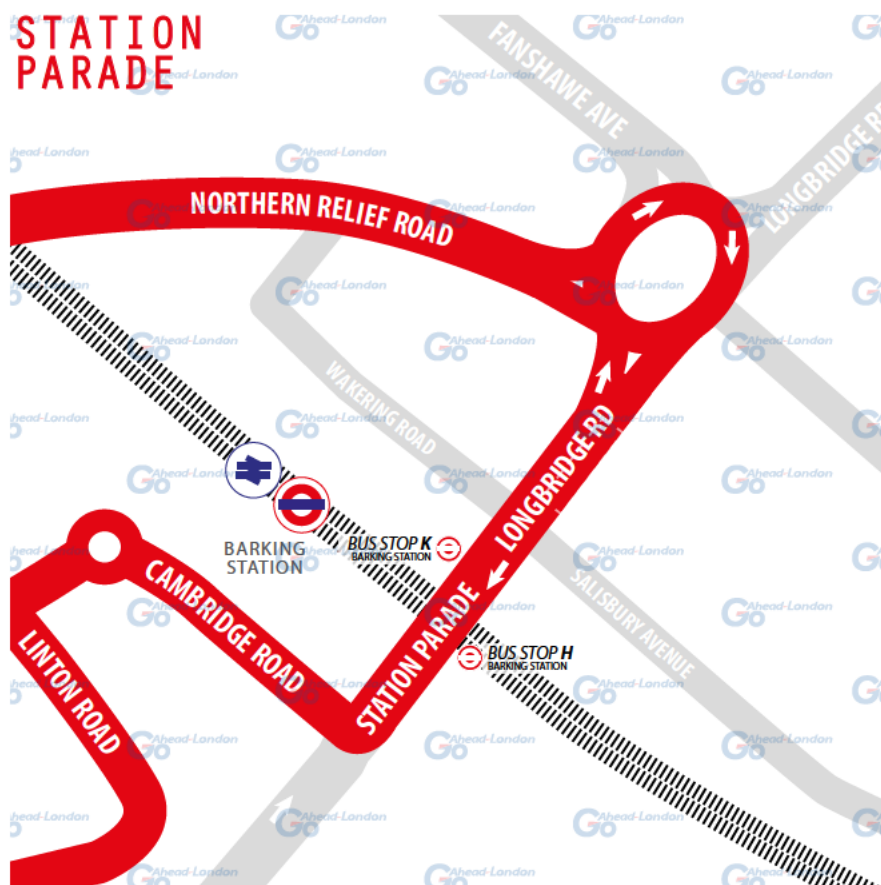
TURNING POINT

PLEASE CHECK
TRIP NUMBER
ON ETM BEFORE
DEPARTING

From Chadwell Heath. Proceed from Station Parade, Longbridge Road to stand. Set down on Station Parade at **BUS STOP K**.

Towards Chadwell Heath. Depart via Longbridge Road to Station Parade. Pick up on Station Parade at **BUS STOP H**.

Public stand split into two sections for two buses each on the south-east side of Longbridge Road. **Blind display: BARKING STATION.**



BARKING

TERMINUS POINT

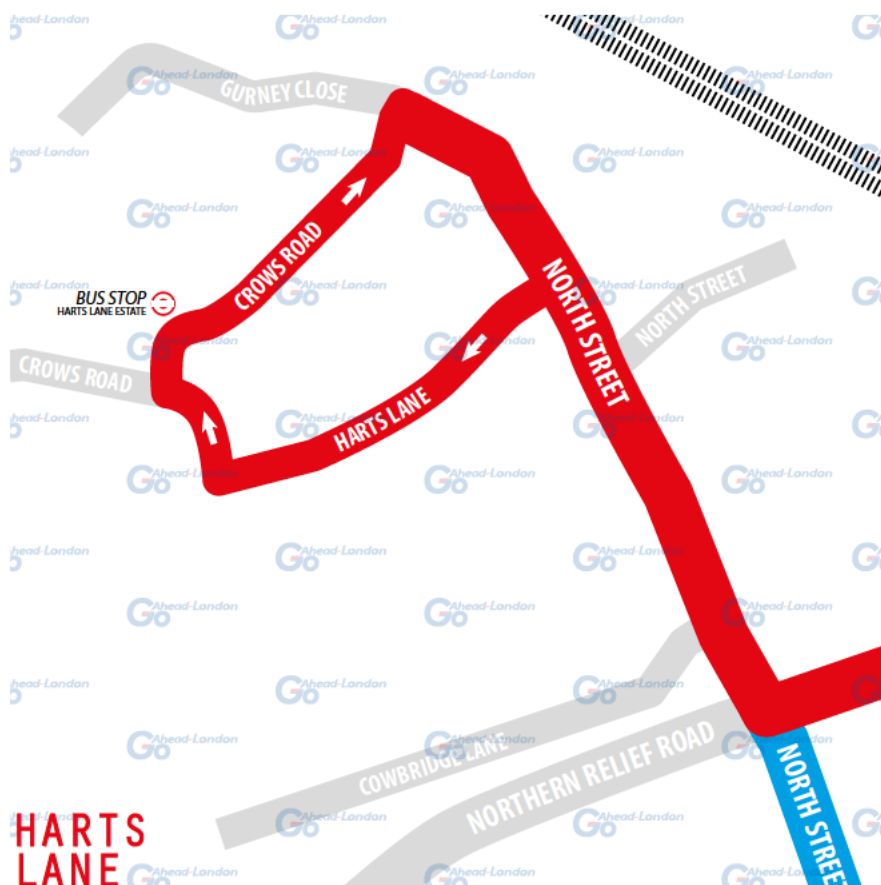
SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From Chadwell Heath. Proceed from Crows Road direct to stand.
Set down on Crows Road at **BUS STOP HARTS LANE ESTATE**.

Towards Chadwell Heath. Depart to Crows Road.
Pick up on Crows Road at **BUS STOP HARTS LANE ESTATE**.

Public stand for one bus in Crows Road.

Blind display: **BARKING, HARTS LANE**.



**HARTS
LANE**

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



CHILDREN | HARTS LANE INDUSTRIAL ESTATE STAND

Children's play area. Care, caution and all-round observation required as entering and leaving the bus stand. Look out for balls from the basketball court which could be followed by running children.

PARKED CARS / LOW TREES | CROWS ROAD

Proceed slow, check mirror's regularly when negotiating parked cars, be prepared to use Code Blue / Code Red if you are unable to manoeuvre past vehicles. Any low tree branches are to be called in to NMCC / iBus, garage management are also to be informed.

BLIND BEND / PRESCHOOL | GURNEY CLOSE

Forward planning essential, reduce speed as approaching the bend. Proceed slow, check mirror's regularly when negotiating parked cars, be prepared to use Code Blue / Code Red if you are unable to manoeuvre past vehicles. Care and caution required as passing preschool.

VARIOUS HAZARDS | STATION PARADE / BARKING STATION

20 mph zone. Very busy station, often people running for the bus or for the trains. Risk of collision with pedestrian if mirrors are not constantly checked before pulling away. Drivers advised to check nearside before closing doors and to check both mirrors before pulling away. Always adhere to speed limit. Look out for busy pedestrians who are concentrating on shopping.

ZEBRA CROSSING | CAMBRIDGE ROAD

Outside Turkish restaurant, left hand turn bend, pedestrians. Speed to be reduced on approach, very busy crossing on a tight bend, pedestrians could run out at the last moment running towards the station.

ZEBRA CROSSING | LONDON ROAD / LINTON ROAD

By The Kings Lounge Pub. Speed to be reduced on approach, very busy crossing, particularly on market days, peak times and pub opening times. Always exercise caution.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



ZEBRA CROSSING | AXE STREET / RIPPLE ROAD

By Lidl, pedestrians. Caution required on approach; pedestrians just walk out from Ripple Road without looking, shops on both sides of the road cause a blind spot for all vehicles.

ZEBRA CROSSING | RIPPLE ROAD

Zebra crossing just prior to the mini roundabout, parked cars by the shops. Care and caution required, pedestrians tend to walk out without looking. Be prepared to stop suddenly, cars often pull out from parking spaces and stop at the zebra crossing causing a late brake for buses.

ZEBRA CROSSING | MOVERS LANE / RIPPLE ROAD

Zebra crossing / right turn for other vehicles onto Movers Lane. Care and caution required, pedestrians tend to walk out without looking, be prepared to stop suddenly. Large vehicles need 2 lanes to turn onto Movers Lane, hold back and slow down.

STRADDLE LANES | LODGE LANE FLYOVER TWDS HART LA

Roundabout. Care and caution required, straddle lanes as manoeuvring around the roundabout, regular mirror checks required, forward planning as exiting onto Lodge Avenue.

VARIOUS HAZARDS | LODGE AVENUE

Residential area, driveways, chicanes, trees. Care and caution at all times, often vehicles pulling on/off of driveways. Reduce speed as passing by chicanes, these are a traffic calming measure which should be respected. Report any low tree branches to NMCC, iBus and local garage management.

SPEED HUMPS | LODGE AVENUE / BECONTREE AVENUE

Traffic lights by Lidl, speed humps. Straddle both lanes as crossing onto Becontree Avenue, check mirrors at all times. Pass slowly across speed bumps to ensure passenger comfort and safety.

PARKED VEHICLES | BENNETT'S CASTLE LANE

Care and caution as passing parked vehicles.

AT THE GARAGE

GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE
**WEAR YOUR
HI-VIS** WITHIN
THE GARAGE

GO SLOW!
MANDATORY
SPEED OF 5 MPH
WITHIN THE
GARAGE

BE NOTICED
HEADLIGHTS
ON AT ALL TIMES
IN THE GARAGE

STICK TO
DESIGNATED
PATHS AND
WALKWAYS

NO EXCUSES
PLEASE ABIDE BY
THE RULES. IT'S
MANDATORY!

BE AWARE.
REPORT ALL
HAZARDS
IMMEDIATELY

REMEMBER
**LOOK OUT
FOR CYCLISTS**
DRIVE SLOWLY

PARK FERRY
VEHICLES WITHIN
DESIGNATED
AREAS

**USE THE
HORN** WHEN
APPROACHING
CORNERS &
REVERSING

HYBRID BUSES
ARE SILENT. BE
EXTRA CAUTIOUS
WHILST ON THE
MOVE!

FUEL, OIL &
COOLANT SPILLS
CAN MAKE THE
SURFACE SLIPPERY
BE AWARE

FAMILIARISE
YOURSELF WITH
THE GARAGE
SAFETY CODE

THINK FIRST AND



OTHER INFORMATION

CODES AND EMERGENCY RADIO PROCEDURES

REMAIN CALM:
GIVE ACCURATE
INFORMATION.
WE'RE HERE
TO ASSIST!

ROUTE 368 | CURTAILMENT ABBREVIATIONS

| | | | |
|------------|----------------------|------------|------------------|
| CH | Chadwell Heath | BCL | Becontree Avenue |
| RRJ | Ripple Road Junction | BS | Barking Station |
| BHL | Barking, Harts Lane | | |

FACILITIES | THROUGHOUT THE ROUTE

- **Barking, Harts Lane** [REDACTED] [REDACTED]

If you urgently need to use the following interim facility, please inform iBus first.

CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact CentreComm using the radio's Code Red facility. To call CentreComm, **hold down the Code Red button on your vehicle's radio for at least 3 seconds** until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. *You should not use the radio whilst the vehicle is in motion.*

CODE
GREEN

Call your garage for non-emergency, mechanical defects, help or advice

CODE
BLUE

Call CentreComm for non-emergency, incident reporting or diversions

CODE
RED

Call CentreComm for emergency services, passenger injury or assault